

General Terms and Conditions of Contract

LAST UPDATED · 16 JUNE 2026

The conditions set out below shall enter into force between the parties only when the seller has confirmed the order and sent the buyer the full set of conditions detailed herein.

01 IDENTIFICATION AND CONTACT DETAILS OF THE OWNER

TECNOLOGÍAS Y LOGÍSTICAS APLICADAS SL (hereinafter, MASOS VALLE DE GUADALEST.), with NIF B17084534 and registered office at ALFAS DEL PI, BENIMANTELL, 03580 ALICANTE, registered with the Commercial Registry of Alicante, in Volume 4273, Folio 137, Section 168621, Sheet 4, operates through the website www.masos-guadalest.com in mainland Spanish territory only.

TECNOLOGIAS Y LOGISTICAS APLICADAS SL is registered with the health registry (RGSAA): 30.016998/a.

You may contact the Owner through the following means:

Customer service number: +34965295577

Email: bodega@masosguadalest.com

02 COVERAGE OF OUR PRODUCTS

The use of this web platform, as well as any transaction carried out through it, is deemed to be performed in Spain and is therefore subject to the applicable Spanish laws and regulations, all of this without prejudice to the legislation that may be applicable according to the consumer's status.

The purpose of these General Terms and Conditions is to establish the regulatory framework for the execution of the Contract. These conditions shall be supplemented, where applicable, by the corresponding Particular Conditions.

In your capacity as a Consumer, the executed Contract is governed by Royal Legislative Decree 1/2007 of 16 November, approving the consolidated text of the General Law for the Defence of Consumers and Users and other supplementary laws (hereinafter referred to as TRLGDCU).

Therefore, we hereby inform you that, if you are a legal entity and wish to purchase on our website, these conditions will not apply to you and you must contact us through the email address bodega@masosguadalest.com.

Contracting procedure. How can I buy Online?

In order for you to access the products and services offered by MASOS VALLE DE GUADALEST and make a purchase, you must freely and voluntarily provide the personal data that will be requested from you.

It is hereby informed that, in accordance with the requirements of Article 27 of Law 34/2002 on Information Society Services and Electronic Commerce, the contracting procedure will follow the steps below:

1. Click on the product you wish to select and press the button: “add to basket”. «The cart is located at the top right of the page».
2. If you wish to continue shopping, you must press the “continue shopping” button.
3. Once you have selected the products you wish to buy, as well as the number of units, you must click on “check out”.
4. Next, you must provide us with your personal data. For the relevant purposes, you may log in or create an account to complete the order or, if you prefer, make your purchase without registering, as a guest.
5. Next, you must indicate a delivery address and the chosen shipping method.
6. On the same screen, on the right, you have the cart summary with the selected products, price, taxes and shipping costs (where applicable).
7. Finally, you must select the desired payment method and confirm your purchase by means of the “COMPLETE PURCHASE AND PAY” button.

Prior to the aforementioned button, an information clause regarding data protection will appear, as well as access to the second layer of information (detailed information of the privacy policy) and access to these Terms and Conditions.

In order to process your purchase, you must read and accept both the Privacy Policy and these General Terms and Conditions of Contract, which shall govern the contracting carried out. You may [download the General Terms and Conditions of Contract](#), if you wish.

In addition, you may accept the sending of commercial information and the sending of the invoice in electronic format.

MASOS VALLE DE GUADALEST informs you that the electronic document formalising the contract will be duly archived, ensuring that said document remains accessible to the user. To this end, the user may request it from their customer area or through the means of contact provided in our Customer Service.

Technical means for the correction of errors:

The user has technical means provided by MASOS VALLE DE GUADALEST during the contracting process to identify and correct possible errors in data entry. If any error in data entry is identified, the user may follow these steps:

- **Customer Area:** Access the customer area using the credentials provided during the registration process. Identify the relevant transaction and select the data correction option. Modify the incorrect data and confirm the changes.
- **Customer Service:** If you prefer direct assistance, the user may contact our Customer Service through the available communication channels, indicating which information is incorrect and providing the correct information for immediate updating.

It is important to note that once the transport company takes charge of the product, any request for changes relating to delivery must be made directly with the transport company, using the tracking number provided. The rectification of data in this context will be subject to the transport company’s discretion.

Likewise, you should bear in mind that, for security reasons, if you choose PayPal as the payment method, once the order has been placed, no change to the shipping address will be permitted.

03 CUSTOMER SERVICE (SAC)

In order to provide comprehensive assistance, we inform you of the multiple channels available to you to obtain information, manage complaints or obtain assistance relating to your order, both before and after sale. For the relevant purposes, you may contact our Customer Service as follows:

- **Contact Form:** You may contact **MASOS VALLE DE GUADALEST.** through our contact form available on our website. You can access it by clicking [here](#).
- Email: bodega@masosguadalest.com
- Telephone: +34965295577

Customer Service hours:

Our SAC team will be available to assist you during the following hours:

- Monday to Friday: 11:00 TO 18:00

04 INFORMATION ABOUT THE PRODUCTS

The descriptions of the products and services offered on our portal are based on the product catalogue of MASOS VALLE DE GUADALEST.

The products we present on our website are carefully selected from our collection. We have devoted special attention to displaying the colours and characteristics of our products with great precision. However, due to the variability in the quality or resolution of the monitors or devices used by users, it is important that they carefully review the product description on the purchase sheet, as this is not subject to such contingencies.

In compliance with the requirements of the food information regulations Regulation (EU) 2021/2117; Regulation (EU) 2019/787 and Regulation (EU) 1169/2011 (FIC). On each of our product listings you will be able to find the essential data there, including its alcoholic strength, volume, allergens, the list of ingredients, the quantity of certain ingredients or categories of ingredients, as well as the complete nutritional information.

At the time of completing the purchase, all this data will be available for your review, ensuring that our customers have access to the information necessary to make informed decisions about their purchases.

In addition, in order to provide more complete information, we will also indicate the product's stock availability. In the event that an error occurs whereby a product is shown as available and is not after the purchase has been made, MASOS VALLE DE GUADALEST will inform the user of this situation in accordance with the provisions of our section "RETURNS POLICY – Out of stock".

05 INFORMATION ABOUT THE PRICE

The price of each product and service shall be that indicated on our website at the time of purchase, and these shall be expressed in the Euro currency (€). Unless otherwise indicated, the prices of the products and services shown on our website include the legally applicable taxes (Spanish VAT).

In addition, the shipping costs and applicable taxes will appear itemised at the time of purchase, on the payment screen, so that the user can know precisely the final price of the product and understand how it is made up.

It is important to bear in mind that prices may change at any time, although such modification will not affect orders that have already been placed.

Our aim is to maintain a transparent relationship with our customers and to address any error in a fair and efficient manner. Therefore, although we strive to guarantee the accuracy of all prices on the page, we acknowledge that an occasional error may arise. In the event that we detect a manifest error in the price of any product you have ordered and that can in fact be proven, we undertake to inform you immediately. In such a situation, we will provide you with the option of reconfirming your order at the correct price or, alternatively, of cancelling it if you so prefer, prior to the order confirmation sent to the email address provided, at which point the contract shall be duly perfected, in accordance with the applicable regulations.

06 SALES PROMOTION

The following shall be considered sales promotion activities:

- Sales at reduced prices (clearance sales).
- Sales on offer or promotion.
- Stock sales.
- Liquidation sales.
- Sales with a gift.
- Direct sale offers.

In all cases in which our entity carries out any of the above sales, the announcement will specify its duration and, where applicable, the special rules applicable to them. The duration of each reduced-price (sale) period will be freely decided by the Entity.

In the case of items with a price reduction, the previous price will appear together with the reduced price, except where the items are being put on sale for the first time.

If the announced sales do not include the information set out in the preceding paragraphs, it will be understood, as indicated in these conditions and in this section, that the price may vary according to demand and does not respond to a specific period or a specific promotion. That is to say, they will be RRP (recommended retail price) prices.

In the case of sales with a gift or incentive, this may be delivered within the period determined by the sale, without exceeding the period established in each Autonomous Community, which in any case shall not exceed three months from the expiry date of the promotion.

07 SHIPPING COSTS

We offer free shipping for all orders placed for mainland Spain that exceed 100 euros. This option is available to our customers as an additional benefit when making purchases of a certain value. Not applicable to the Canary Islands, Balearic Islands, Ceuta and Melilla.

In the case of orders that do not reach the amount mentioned above, a standard shipping fee will apply, which may start from 8 euros. The exact shipping cost will be calculated during the purchase process and will be clearly displayed before confirming the transaction. This fee will vary depending on the shipping destination and the weight of the package.

08 PRICE PER UNIT OF MEASUREMENT

The price per unit of measurement will be clearly visible on each of our product listings. Therefore, our customers will have easy and direct access to this information when making their purchase.

09 OFFER AND ACCEPTANCE

The contracting procedure and the pre-contractual information are in Spanish. This is the language that will be used to carry out the contracting. In the event that it can be carried out in another language, this will be indicated before starting the contracting procedure.

Payment of the price through the website is made at the time of purchase and MASOS VALLE DE GUADALEST will send you a confirmation email of the purchase made, informing you of the expected date for receipt of the product.

MASOS VALLE DE GUADALEST states that it does not have access to or store sensitive data relating to the means of payment used by the User, except for those strictly necessary for its management. Only the corresponding financial institution processing the payment has access to this data for the management of payments and collections. Once the purchase process is completed, an electronic document is generated formalising the contract, which the user may print.

MASOS VALLE DE GUADALEST reserves the right to cancel orders in accordance with these conditions. You may consult the grounds for cancellation in the specific section governing them.

WHAT PAYMENT METHOD CAN I USE TO MAKE MY PURCHASE ONLINE?

Payment for the products and services offered by the entity may be made by:

- **Credit or debit card.** Visa, MasterCard, Maestro. If your means of payment is a bank card, by clicking on “Order with obligation to pay” you are confirming that the credit card is yours. If you receive a notification that your card has been declined and you have verified that the card has not expired and that the number and information associated with your card do not contain any error, you must first contact your bank to find out the reason for the rejection or lack of authorisation.
- **Google Pay and Apple Pay.**
- **Discount coupons.** Consult the specific terms of the coupons by clicking [here](#).

Once the order has been placed, the company will confirm your order immediately. These General Terms and Conditions of Contract will remain on this website and must be accepted by you prior to making the payment.

IS IT SAFE TO ENTER MY CREDIT CARD DETAILS ON THE WEBSITE?

As you will be able to see in our security policy, our payment is secure using the indicated means. Our Online store has an SSL certificate that protects the banking information transferred during the purchase process using encryption methods. Confidential credit or debit card payment data is transmitted directly and securely to the financial institution.

When making payment through the gateway, the system will automatically verify that the credit card is enabled for Secure Electronic Commerce. It will then connect with the issuing bank, which will request authentication and authorisation of the transaction.

MY CARD HAS BEEN DECLINED, WHAT CAN I DO?

If you receive a notification that your card has been declined, you must first contact your bank to find out the reason. However, this circumstance may occur for several reasons:

- **The most common reasons why a payment is declined are related to payment security policies.** When making payment through the secure payment gateway, the system will automatically verify that the card is enabled for Secure Electronic Commerce. It will then connect with the financial institution that issued it, which will request the buyer to authorise the transaction by means of a personal authentication code. The transaction will only be carried out if the bank issuing the credit card confirms the authentication code, and at that point the card will be charged. Otherwise, the transaction will be declined.
- **The card may have expired.** Check that your card has not exceeded its validity date.
- **Credit limits or held funds.** The card limit for making purchases may have been reached.
- **Incorrectly entered data.** Check that you have filled in all the necessary fields with the correct information.

In any case, your bank is the only one that can give you the exact reason why a payment has been declined.

MY CARD HAS BEEN USED FRAUDULENTLY, WHAT SHOULD I DO?

You must notify MASOS VALLE DE GUADALEST by email or by telephone of any improper or fraudulent charge on the card used for purchases on the website, as soon as possible, so that MASOS VALLE DE GUADALEST can carry out the actions it deems appropriate.

INFORMATION ABOUT THE INVOICE

The company generates invoices in electronic format provided that you authorise us in advance at the final stage of the purchase. In the event that you have not checked the consent to receive the invoice in electronic format, we will provide your invoice on paper together with the shipment of the order, as this will be the format established by default.

If you have not checked the box authorising the issue of the invoice in electronic format but are interested in having it in that format, you may request it subsequently through your user area if you are a subscriber to any product of our company, or by writing to the email address provided in these conditions.

The invoice will be issued in the name of the natural or legal person placing the order, so the User must ensure that they enter the correct and complete details of the buyer.

Subsequent changes will not be possible.

MASOS VALLE DE GUADALEST warns that, in order to preserve the confidentiality of the data, duplicate invoices will only be issued to the holder of the contract. No duplicates will be issued to third parties.

10 INFORMATION TO CONSUMERS REGARDING THE PRODUCTS OFFERED (FOOD)

In compliance with the requirements of the food information regulations No. 1169/2011. On each of our product listings, we offer a downloadable PDF that includes the list of ingredients, the quantity of certain ingredients or categories of ingredients, as well as the complete nutritional information.

In addition, the images of each listing also include relevant information about the ingredients and the nutritional information.

At the time of completing the purchase, all this data will be available for your review, ensuring that our customers have access to the information necessary to make informed decisions about their purchases.

11 SHIPPING POLICY

Delivery time

The maximum time for the delivery of products is 72 working days, (excluding the Canary Islands, Balearic Islands, Ceuta and Melilla) once payment has been made in accordance with the chosen means. In the event that, for any reason, the order cannot be delivered within the established period, we will notify you as soon as possible.

It is important to note that all the times mentioned are in working days and are subject to the confirmation of payment according to the selected method. In the event of any delay in delivery, we undertake to inform you without delay.

Place of delivery

MASOS VALLE DE GUADALEST undertakes to deliver the product in perfect condition to the address you have indicated, which must be located in Spanish territory. If you need shipping to the Canary Islands, Balearic Islands, Ceuta and Melilla, please contact us at the email bodega@masosguadalest.com and we will offer you a personalised shipping quote. To ensure successful delivery, it is important that the address provided is accessible during normal working hours.

It is important to bear in mind that MASOS VALLE DE GUADALEST does not assume any liability in the event that the delivery of the product and service is not carried out due to incorrect, inaccurate or incomplete data provided by the user. Likewise, MASOS VALLE DE GUADALEST will not be liable in cases where delivery cannot be made due to causes beyond the control of the assigned delivery company, such as the absence of the recipient.

Transfer of risk and ownership

Delivery is deemed to have been made from the moment at which the product has been made available to the User or a third party designated by them (other than the carrier) at the indicated place of delivery. The risk of the products (among others, loss, damage or theft) shall pass to the User from the moment at which the product(s) have been made available to them. However, in the event that it is the consumer and user who arranges the transport of the goods, or the chosen carrier was not among those proposed by the trader, the risk shall pass to the consumer and user upon delivery of the goods to the carrier, without prejudice to their rights against the latter.

Problems with delivery

If there is any discrepancy or visible problem with the order at the time of delivery, you must not accept the delivery and must record this on the delivery note or the means used by the carrier.

If you accept the order with notable damage or visually perceptible defects, there may be problems with its return. However, both in those cases and in those cases where the defects are detected at the moment of opening the package, you must immediately contact us through our email bodega@masosguadalest.com, leaving us your personal data and order number, a photograph, a description of the discrepancy or problem, and we will contact you shortly to try to resolve the incident.

12 LEGAL GUARANTEE

For products that perish quickly, the legal guarantee operates in the case of incorrect products, products in poor condition or with defects. In such a case, MASOS VALLE DE GUADALEST will refund the full amount using the same payment method chosen by the customer, within a maximum period of 14 days. To this end, the customer must contact TECNOLOGÍAS Y LOGÍSTICAS APLICADAS SL within 24 hours of receipt of the product, through the contact email address bodega@masosguadalest.com, indicating the error or defect together with their personal data and order details. The guarantee covers the shipping costs, the free replacement at our warehouses and the costs of return transport to the customer. In the case of an incorrect or expired product, TECNOLOGÍAS Y LOGÍSTICAS APLICADAS SL may choose to replace, reduce the price of or terminate the contract, actions that will be free of charge for the consumer and user.

All our products are covered by the legal guarantee of conformity established by consumer protection regulations. This means that our products:

- Comply with the description provided on our website.
- Are fit for the purposes for which products of the same type are ordinarily intended.

- Present the quality and performance customary in a product of the same type that the consumer and user can expect.

If the product purchased presents any defect or does not match the characteristics described, the consumer must contact us through our customer service within two months of becoming aware of the lack of conformity. Our team will assess the situation and, if necessary, proceed with the repair, replacement or refund of the product.

In compliance with the LSSI-CE and the Organic Law on the Protection of Personal Data (LOPD), we guarantee that our customers' personal data will be treated confidentially and used solely for purposes related to the management and shipping of the products purchased.

For any query or complaint, you may contact our customer service through the channels available on our website. We undertake to respond to your queries as soon as possible and to offer you the best solution to your needs.

13 RETURNS POLICY

Right of withdrawal

Article 102 of the General Law for the Defence of Consumers and Users (LGCDU) establishes that consumers and users shall have the right to withdraw from the transaction, during a period of fourteen calendar days, without needing to give a reason.

However, the product/service offered by MASOS VALLE DE GUADALEST falls within the exceptions to that right, provided for in Article 103 of the LGCDU:

- a) The supply of services, once the service has been fully performed and, if the contract imposes on the consumer or user an obligation to pay, where performance has begun, with the prior express consent of the consumer or user and with their acknowledgement that, once the trader has fully performed the contract, they will have lost their right of withdrawal.
- e) The supply of sealed goods which are not suitable for return for reasons of health protection or hygiene and which were unsealed after delivery.
- g) The supply of alcoholic beverages whose price was agreed at the time of concluding the sales contract and which cannot be delivered before 30 days, and whose actual value depends on market fluctuations that the trader cannot control.

Having made the purchase and up until the moment at which you give your consent for the performance of the service to begin immediately, you may exercise your right of withdrawal. To this end, we make available to you a [withdrawal form](#) or, if you wish, you may withdraw by clicking [here](#).

For this reason, once we have processed and shipped your order, you will not be able to exercise the right of withdrawal.

No Show

A customer is considered a "no show" when they do not appear at the place and on the check-in date without having previously cancelled the booking. In the event of a "no show" and if the booking was guaranteed by means of a credit card, MASOS VALLE DE GUADALEST will charge the fee specified in the cancellation policy that was displayed when the booking was made. This charge will be made to the credit card provided by the customer to guarantee the booking. Cancellation policies may vary depending on the market and the dates booked, always being shown in the conditions of sale of the booked rate.

If the customer chose a Non-refundable rate when making the booking, the penalty will be 100% of the total amount of the stay.

MASOS VALLE DE GUADALEST will send an email notification regarding the no show charge, accompanied by a “Cancellation Receipt” document.

CANCELLATION AND REFUND POLICY — TASTING WITH VISIT:

16.04.26 – COVER MANAGER

More than 48 h before, with full refund / between 24 and 48 h before, 50% of the cost / same day 100% of the cost.

For the tasting without a visit we can approach it in the same way, given that a booking must be made.

CANCELLATION AND REFUND POLICY — PAIRING MENU:

Up to 48 h before with full refund / Between 24 h and 48 h before, 50% of the cost

same day 100% of the cost.

Refund

Whatever the payment system used by you, the refund of the amount will be initiated as soon as possible but always within a period of 14 days following receipt of the product at our warehouses. In the event that you made payment by bank transfer, in order to process the refund you must provide us, in the return form, with an account number to which the deposit can be made.

Out of stock

In the event that all units of the purchased product are sold out, the Customer Service will communicate this fact, as soon as possible, through the means of contact provided during the purchase process. In this situation, MASOS VALLE DE GUADALEST undertakes to refund the purchase amount immediately and, in any event, without undue delay.

Prohibition of sale to persons under 18 years of age

Access to, browsing of and contracting of products on this website implies the express declaration by the user of being of legal age (18 years or older) and of having sufficient legal capacity to contract. In the event of falsehood or breach of said declaration, the user shall assume full liability arising from their acts, releasing the company from any liability in this regard.

Age verification on delivery

MASOS VALLE DE GUADALEST and/or the collaborating carrier reserve the right to request a document proving the age of the recipient (DNI, NIE or passport) at the time of delivery. In the event that the recipient does not prove that they are of legal age or refuses to do so, the order will not be delivered and will be returned, deducting the corresponding logistics costs.

Responsible advertising

The advertising and commercial communication of the products of this website comply with the provisions of Law 34/1988, General Advertising Law, avoiding any message or content aimed at minors or that encourages the irresponsible consumption of alcohol.

In particular:

- No promotional communications specifically aimed at persons under 18 years of age will be carried out.
- Images, characters or contexts that associate the consumption of alcohol with social, sporting or sexual success will not be used.
- Moderate and responsible consumption of alcoholic beverages will be promoted.

Additional restrictions and territorial scope

These conditions are applicable throughout Spanish territory. In the event that regional or local regulations establish additional limitations regarding the sale, advertising or consumption of alcoholic beverages, MASOS VALLE DE GUADALEST will adapt its operations to comply with said provisions.

Buyer's responsibility

The buyer declares that they know and accept that the acquisition of alcoholic beverages through this website is only permitted to persons of legal age, undertaking not to facilitate the access, use or delivery of said products to persons under 18 years of age.

14 MINORS

Access to and the contracting of products on this website are reserved exclusively for persons over eighteen (18) years of age, in accordance with Article 1263 of the Civil Code. If a minor wishes to acquire our products, the purchase must be formalised by their father, mother or legal guardian, who will assume all the contractual obligations and the truthfulness of the data provided. Parents or legal guardians are urged to supervise the online activities of minors and to ensure that they do not make purchases without due authorisation. MASOS VALLE DE GUADALEST is not responsible for purchases made by minors without the authorisation of their legal representatives, nor for the inaccurate data that they may provide.

15 DISPUTE RESOLUTION

Applicable legislation and jurisdiction

The relationship between MASOS VALLE DE GUADALEST and the Consumer and User shall be governed by the applicable Spanish regulations. In accordance with the provisions of Article 90.2 of the TRLGDCU, all disputes and claims arising from this legal notice shall be resolved by the Courts and Tribunals of the consumer's domicile.

Complaint forms

At MASOS VALLE DE GUADALEST we are committed to guaranteeing the satisfaction of our customers and to handling any complaint in a timely and effective manner. If at any time you consider that your rights as a consumer have not been respected or you have any complaint about our products or services, we offer you the possibility of requesting the

Complaint Forms.

You can make this request in the following ways:

- At the physical store: If you prefer to submit your complaint in person, you can request the Complaint Forms at our physical store located at [CV-70, 03517 El Castell de Guadalest, Alicante](#).
- By email: If you wish to request the Complaint Forms electronically, you can send an email to our official contact address: bodega@masosguadalest.com. In the subject of the email, please include "Request for Complaint Forms". In the body of the email, provide your full name, address and a brief description of the complaint or reason for the request.

Once your request has been received, we undertake to provide you with the Complaint Forms as soon as possible and to give you all the assistance necessary to complete them correctly. Your opinion is important to us and we will strive to resolve any problem or inconvenience in a fair and transparent manner.

Remember that we are here to help you and we are committed to the quality of our products and services. If you have any additional questions or need more information, do not hesitate to contact us. We will be happy to assist you.

Out-of-court dispute resolution

In accordance with the provisions of Article 40.5 of Law 7/2017 of 2 November, transposing into Spanish law Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013, the consumer and user is informed that, in the event of a conflict, they may resort to alternative dispute resolution mechanisms. To obtain information and assistance on how to submit a complaint, you may consult the European Commission page: [Redress options available to consumers in the EU - European Commission](#).

Intellectual Property Complaints

MASOS VALLE DE GUADALEST respects the intellectual property of third parties. If you consider that your intellectual property rights may have been infringed, we ask that you notify us of this incident at the email address bodega@masos-guadalest.com, providing the following information:

- Detailed description of the work protected by intellectual property rights that you consider has been infringed.
- Clear and specific identification of the exact location on our website where the alleged infringing content is located.
- Sufficient contact information.
- A statement in which you declare in good faith that the use of the content in question is not authorised by the holder of the intellectual property rights, their legal representative or the law.
- A statement affirming that the information provided in your notification is accurate and that you are the holder of the intellectual property rights or that you are authorised to act on behalf of the holder.

Once we receive this information, we will proceed to analyse it and take the appropriate measures, in compliance with our policies and the applicable legislation. We appreciate your cooperation in this process and we are committed to addressing any claim of intellectual property infringement diligently.

16 LEGAL NOTICE AND PRIVACY POLICY

To obtain detailed information about the Owner of the product, as well as the legal terms and conditions of operation of this website, and how we handle and protect your personal data, please visit the [Legal Notice](#) and [Privacy Policy](#) sections available on our website.

17 SECURITY POLICY

MASOS VALLE DE GUADALEST has contracted an SSL certificate for its website.

An SSL certificate protects all the personal and confidential information that may be handled on a website, regardless of the information being transmitted, such as, for example, from any of the website's contact forms to the server, or the data entered for subscription to newsletters or access to protected areas, etc.

The website address will appear in green, activating the "https" protocol that enables secure connections from a web server to the user's browser.

18 MODIFICATIONS

These General Terms and Conditions of Contract may be modified/updated in accordance with the established legal requirements or due to the updating of our policies. For this reason, we advise that you review these GTC before proceeding to contract new products.

Date 26/05/2026